



Important Information for Travel Trade

WEB SITE Amtrak.com
Complete information on Amtrak, including schedules, maps, sleeping car configurations, and policies.

ONLINE BOOKING FOR TRAVEL TRADE Amtrak.railagent.com
Commissionable online booking for travel trade with e-confirmations. Live connectivity to inventory. *Book up to 6 pax per record. 8% commission for sales of up to \$50,000 USD per year.* Help available at intlhelp@amtrak.com.

Amtraktour.railagent.com
Commissionable online booking for travel trade with e-confirmations. Usually used by tour operators. Live connectivity to inventory. *Book up to 6 pax per record. 15% commission for sales of more than \$50,000 USD per year.* Help available at intlhelp@amtrak.com.

SUPPORT FOR THE TRAVEL TRADE Amtrakagentsupport.com
Product information and conditions, policies, marketing and training materials, logos, images, forms to send e-requests for brochure orders or download e-brochures.

TRAVEL AGENCY SALES CENTER intlhelp@amtrak.com
From Canada 1-800-525-2250 (EST)
From Australia 800-62-8923
From the United Kingdom 0808-234-4630

Help with PNRs, online booking, commissions, refunds, customer issues, product information, sales training, and cooperative marketing agreements. Knowledgeable staff available Monday through Friday 8:30 am to 5:00 pm (EST).

INTERNATIONAL GROUP RESERVATIONS amtrakg@amtrak.com
Reservations for groups of 20 or more pax. Discount of 20% for groups of 20 or more **OR** one pax at no charge, depending on ruling by Amtrak Revenue Management. Telephone number to Amtrak International Group Desk: 951-789-7926 (PST). For group commission inquiries, contact intlhelp@amtrak.com.

INTERNATIONAL RESERVATIONS DESK inat2@sales.amtrak.com
inat3@sales.amtrak.com
Amtrak International Reservations: 215-856-7953 or 215-856-7952 (EST). Reservations for individuals and product information. NOTE: Reservations made by Amtrak reservationists for travel trade are not commissionable.

JANUARY

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FEBRUARY

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MARCH

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JUNE

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JULY

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AUGUST

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SEPTEMBER

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OCTOBER

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NOVEMBER

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DECEMBER

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The Amtrak® System Serving Over 500 Destinations



For information visit
Amtrak.com

For online booking by travel trade, sales materials,
and international travel trade assistance visit
Amtrakagentsupport.com